



Restoration Management Company

Since 1985, Your Partner in Restoration



RMC's Services

- ▼ Water Damage
- ▼ Fire & Smoke Damage
- ▼ Mold Remediation
- ▼ Environmental Remediation
- ▼ Electronics & Equipment
- ▼ Trauma and Biohazard cleanup
- ▼ Re-Construction
- ▼ Catastrophe Response

About RMC

Restoration Management Company is your 24/7 Emergency Restoration Specialists. We are a full-service restoration and cleaning company delivering reliable emergency and restoration services 24 hours a day, 7 days a week.

Since 1985, Restoration Management Company has provided 24-hour restoration service for customers when they experience a catastrophe in their home or work place. Headquartered in Hayward, California, RMC has 10 regional locations in Northern and Southern California, as well as locations in Seattle, Dallas Fort Worth, Phoenix and Denver—metro areas. When emergency services are required RMC delivers high-quality and rapid property restoration. We stand ready with our highly trained, experienced, and customer-focused restoration technicians.

Why RMC?

Our Core Values

Our team is driven by integrity, compassion and remains committed to the principle in which this company was founded: To earn the trust of our customers...one customer at a time. RMC's overall consistency with performance of work, professionalism as well as the following core values make us uniquely qualified. As a team, we work to demonstrate the following company values each and every day:

- | | |
|--------------|----------------|
| 1. Integrity | 3. Team Spirit |
| 2. Humility | 4. Quality |

RMC Quick Facts

- ▼ **Privately Owned by Founder & President Jon Takata**
- ▼ **Minority Owned Business (MBE)**
- ▼ **400+ Employees**
- ▼ **Company Focused on:**
 - ▶ *Standardization of processes and procedures*
 - ▶ *Professionalism including employee and vehicle appearance*
 - ▶ *Preferred contractor for numerous industry programs*
 - ▶ *Training and compliance and investing in our employees*
- ▼ **Headquartered in Hayward, CA**
 - ▶ *10 California branches, and additional branches in*
 - ▶ *Colorado, Washington, Arizona and Texas*
- ▼ **Nationwide Catastrophe Team**
- ▼ **EMR Safety Rating .53**
- ▼ **Emergency response teams available 24/7/365**

National Response Planning

RMC's National Response Planning Program is designed for our commercial clients offering a 24-hour, tailored response for disaster recovery and mitigation services. RMC works with our clients to pre-plan, at no-cost, a continuity plan to assure minimal business interruption and downtime in the case of a catastrophe or emergency situation at a client's property.



Case Study

RMC and the Aberdeen Museum Fire Catastrophe

Aberdeen, Washington

In the summer of 2018, RMC was faced with the challenge of content recovery and museum artifact restoration of a catastrophic fire that destroyed the city of Aberdeen's Museum of History. Due to our experience and expertise in property damage and loss recovery, RMC was trusted and selected to help. Approximately 41,000 square feet of exhibits and storage that were home to many rare and irreplaceable historical artifacts were lost in the fire. RMC knew the work required on the front-end to ensure that the company's highly trained restoration technicians were able to perform the contents and artifact recovery efforts safely and efficiently.

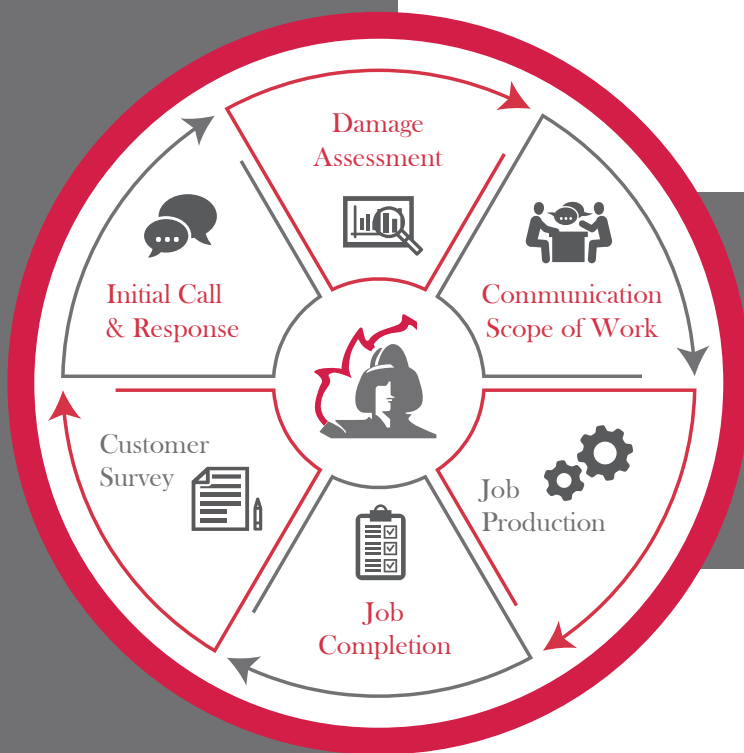
One of the biggest obstacles was the considerable risk of collapse remaining due to the immense damage of the museum's structure. Another challenge that we had to account for was the sheer volume of debris that was left over from the roof collapse, which called for a careful sifting and sorting project to recover potential valuable and salvageable artifacts. As with any remediation project, there were potential environmental concerns due to potential contaminants and/or pollutants that may be released during the fire. Luckily, our team of experienced professionals knew how to approach these challenges quickly and efficiently.

It was our utmost priority to ensure that our recovery services were executed in a safe manner, as with any project that we take on. We assessed hazardous areas prior to the physical recovery to avoid potential environmental, health, and safety hazards. A forensic process allowed for the careful removal of debris. Cranes, reach forklifts and other heavy equipment were utilized to safely remove the remaining roof structure and overhead hazards. Museum artifacts were processed, cleaned, and restored. The larger artifacts were engaged through a nearby warehouse facility. We succeeded in transporting the largest and/or sensitive artifacts to our Kent facility in Washington for careful cleaning and storage in a heated and conditioned facility.

Our methodical approach and careful process led to the successful completion of this remediation project. The city of Aberdeen greatly benefitted from RMC's vast experience and utilization of industry leading technology. Restoration Management is honored to have been allowed to partner with the city of Aberdeen on these recovery efforts and look forward to any opportunity to work with the city in the future.

Restoration Management Company is a team devoted to integrity and compassion. We prove to earn the trust of our customers from that initial call, to the completion of a project.





The Restoration Process

Certifications

- ▼ DOSH: Asbestos
- ▼ CDPH: Lead
- ▼ ABRA: Biohazards

Licenses

- ▼ IICRC: Operations Management
- ▼ GC: 765595 C-15 B-ASB
- ▼ DOSH: 874 – Asbestos
- ▼ EPA Lead: NAT 31479-2
- ▼ HAZMAT Transporter: 5536
- ▼ MBE: 562910
- ▼ NAICS: 236220, 562910

RMC Equipment

Each RMC location is equipped with various CAT trailers to provide our customers with full-service restoration, remediation, and cleaning services. Restoration Management Company ensures that each remediation project is executed with a quality response and recovery. Our team of experts are trained to evaluate the damage, develop a plan to contain, and fix the situation.

Our Environmental Policy:

RMC has a green initiatives when it comes to handling hazardous material. Our waste management plan includes: recycling metals that are extracted from the job site, separating non asbestos containing material such as drywall, wood containing no lead is separated, freon is removed from AC and Refrigeration units then recycled as metal.

We divert up to 50% of recyclable debris from landfills and reuse salvageable products. Demolition and construction projects are closely monitored by the RMC Health and Safety team to ensure we are compliant with C&D as required by the individual ordinance of each jurisdiction that we work in.



www.RMC.com



24-HOUR RESPONSE 1.800.400.5058